



**Job Title : Quality Assurance Testing Leader**

**Location: 400 N. Tampa Street Suite 1750, Tampa, FL 33602**

**Continuity Logic (CL)** was founded in 2006 by seasoned technology professionals with a vision to empower enterprise resilience by building the world's most comprehensive, flexible, and cost-effective Governance, Risk & Compliance (GRC) software platform. A few of our recognitions are mentioned below. We are a Gartner Magic Quadrant leader for 4 consecutive years. We are Gartner Magic Quadrant Leader for most completeness of vision in 2016. We are a GRC 20/20 Innovation Award Winner.

Our Continuity Logic Platform provides the following key modules / tools in its comprehensive Governance, Risk & Compliance enterprise solution. (I). Business Continuity Management, (II). Disaster Recovery Management, (III). Incident Management, (IV). Crisis Management, (V). Enterprise Risk Management, (VI). Vendor Risk Management and (VII). Cybersecurity.

**Job Description:**

The senior position offered is for a **Quality Assurance Testing Leader** (Department Manager) of the Quality Assurance Testing Department for Continuity Logic's market-leading, broad-spectrum risk, compliance, business continuity and disaster recovery management SaaS platform. Our mostly Fortune 500 client base selected CL's platform above all others in the market because of the advanced automation, the nearly infinitely flexible business process and organizational modeling, and the advanced analytics and reporting available from this next generation platform. The visionary leadership of its solution has enabled huge global brands like the largest entertainment company in the world, the largest IT services company, and some of the top 10 banks in the country and world to adopt its solution above all other competitors world-wide, when there are larger more established incumbents for them to select from.

This complex, next generation platform, which is adopted by a few dozen, very demanding Fortune 500 clients, requires a highly skilled manager as the Team Leader of 5 QA specialists. He must be a passionate and hands-on leader and manager with deep software product knowledge and experience in testing and releasing enterprise level Cloud/SaaS web services, and possess deep domain knowledge of risk, business continuity, disaster recovery, and business process management and their applications.

You will be working with extremely passionate people, who care about their customers and want to deliver solutions that improve customer productivity within complex workflows. The **Quality Assurance Testing Lead** must master the unique complexities of our product that make our solutions so attractive to Fortune 500 companies. You must also know how to work in a fast-paced agile environment; care about deadlines and the impact of your work output on the

demanding client base; bring an aptitude to learn and share; collaborate closely with Development, Client Services, Sales, and Product counterparts to deliver and maintain the highest quality service levels across the platform; and motivate and manage a highly skilled department of 6 professionals.

**The Quality Assurance Testing Lead is both a manager of the team and an individual contributor**, reporting directly to the President and Chief Operating Officer of the company, with dotted lines to the Chief Product Officer and the Chief Executive Officer. These senior reporting relationships reflect the critical importance of quality assurance testing and this role to the company's brand and future.

**Responsibilities Include:**

- Drive technical strategies and processes to ensure the highest quality of each release.
- Recruit, manage and mentor a very high-quality team in an Agile/Scrum environment.
- Identify incomplete or missing areas of specifications and work with client and product stake holders to address/remediate them.
- Review specifications for testability, highlighting and proposing design consideration that will make a feature easier to test via automation, while expanding coverage.
- Write automated tests and help build out the framework
- Evangelize automation and assist other QA team members through mentorship, tutorials, and writing scripts to speed up their manual testing efforts.
- Integrate automated tests with current continuous integration systems and add on as necessary, Reporting test results with builds and on demand.
- Prioritize workload for team; allocate workload to team; and personally, execute on multiple projects and features in tandem.
- Be a focused, client and results-oriented team player, where the quality delivered, and business success of Continuity Logic is paramount.

**Key Skill Sets, requiring:**

- Hands on experience with the unique complexities of Continuity Logic's FrontLine Live Platform or a direct competitive platform.
- Functional knowledge of the risk, compliance, business continuity and disaster recovery product domains to properly support the client and internal stakeholder.
- Willingness to flexibly devote long hours AND willingness to "drop everything" to respond to client or platform QA issues.
- Excellent communication skills to deliver verbal and written messages to various client and internal stakeholders, particularly in crisis management situations.

**Basic Qualifications:**

- **Bachelor's Degree in Computer Science**
- At least 5 years of experience in Risk Management
- At least 5 years of experience working with internal business customers
- At least 3 years of experience in Business Continuity or Disaster Recovery

**Preferred Qualifications:**

- Master's Degree in Business Management or Information Technology
- At least 5 years of experience in Business Continuity and Disaster Recovery
- At least 6 years of experience in Risk Management, Accounting, Finance or Assurance within the financial industry
- At least 3 years of Project Management experience